

General Manager (S & M - CM)

Sales & Marketing - Consumer Mobility
3rd Floor, New CTS Building
16, Greams Road, Chennai – 600 006
Phone: 044-28297878 Fax: 044-28297979



भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LIMITED
(A Government of India Enterprise)

S&M-CM/MKTG/105-3/CDMA GENERAL/ 09-11/32

Dated @ Chennai- 6 the 8.2.2011

Sub: Complaints of call disconnection in border areas –Provision of dual signal in CDMA WLL - reg.

It has been brought to the notice of this office that the CDMA WLL numbers of some of the SDCAs are not working properly in the border areas of adjacent SDCAs due to signal problem. This contributed in surrendering of huge number of WLL connections.

On discussion with field units, it is found that the signal emanated from the BTSs installed on the border of the adjacent SDCAs over ride the signal of the home SDCA, which causes interference to the CDMA net work. Because of these signal interference, WLL customers are experiencing difficulties like frequent call disconnection, not able to make O/G calls or receiving I/C calls, noisy, etc.

Hence it is intimated that the above said problem may please be studied in depth by the field units and WLL MSC in-charges and necessary immediate action may be taken for providing dual signal for the affected subscribers to arrest the closure of CDMA WLL connections.

(A.R.PAULRAJ)
DGM (MKTG-CM)
TN Circle
Ph: 9486104455

To

1. All heads of SSA –information and necessary action please
2. WLL MSC in-charges – information and necessary action please

Copy to

1. Sr.GM(NWP-CM), 16 Greams Road, Chennai -6
2. Sr.GM(NWO-CM), 1st floor, Telephone Exchange Building, Ram nagar,Coimbatore -641009
3. DGM(WLL&WIMAX), 60 Ethiraj salai, Chennai - 8